

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number : 10/002,508 Confirmation No.: 6178
Applicants : Ralph H. REESE, *et al.*
Filed : November 2, 2001
Title : MACHINE ASSISTED SYSTEM FOR PROCESSING AND
RESPONDING TO REQUESTS
Art Unit : 2614
Examiner : Joseph T. PHAN
Docket No. : 33267.00005.CON1
Customer No. : 36183

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.111

Dear Sir:

In response to the Office Action mailed September 17, 2009, Applicants respectfully request favorable consideration of the above-identified patent application in view of the following amendments and remarks, which are believed to place the above-identified patent application in condition for allowance.

1. Amendments/Listing of Claims.....Page 2.
2. Remarks.....Page 7.
3. Conclusion.....Page 9.